

# Quality in AHP practice workstreams

<u>Workstream</u> <u>Title</u>	<u>Problem</u> How big a problem is this and who for?	<u>Strategy</u> What are we planning to do to address it?	<u>Stage</u> Where are we up to in our plans?	<u>Impact</u> What are we hoping to realistically achieve?
<b>Improving the quality of Goal Setting in Practice</b>	<p>Goal setting is one of the most frequently used processes within all forms of rehabilitation in healthcare. However, until recently, it is also one of the most frequently misunderstood and has a scant theory and evidence base.</p>	<p>We aim to improve the quality and consistency of goal setting in rehabilitation practice by developing theory and evidence based Goal Setting and Action planning models and evaluating and implementing them in practice.</p>	<ul style="list-style-type: none"> <li>• A series of studies have been undertaken to develop the theoretical and evidence base for Goal Setting in Adult Rehabilitations, paediatrics, and Asthma.</li> <li>• Three interventions have been developed, led by Unit staff or with which Unit Staff have closely collaborated: Goal Setting and Action Planning - Palliative Care; Good Goals; and Asthma Goal Elicitation.</li> </ul>	<ul style="list-style-type: none"> <li>• We will develop optimal theoretical and evidence based goal setting interventions for use in a series of areas that routinely use goal setting practice as part of their care.</li> <li>• We will evaluate the effectiveness and utility of Goal Setting and Action planning in–practice.</li> <li>• We will evaluate the implementation, spread, and sustainability of Goal Setting and Action Planning in practice.</li> </ul>

<u>Workstream</u> <u>Title</u>	<u>Problem</u> How big a problem is this and who for?	<u>Strategy</u> What are we planning to do to address it?	<u>Stage</u> Where are we up to in our plans?	<u>Impact</u> What are we hoping to realistically achieve?
<b>Measuring Impact: Improving the use of process and outcome measurement in allied health professional practice</b>	<p>The current economically challenging climate of the developed world has seen significant restrictions being placed on professionals and services; and the requirement for clinicians to demonstrate the impact of their practice has never been greater. One way to achieve this is through the routine measurement of the process of care and patient outcomes. Routine process and outcome measurement is strongly mandated for in national health policy. However, this standard has remained largely aspirational with little evidence in health professional practice.</p>	<p>We will investigate the reasons for poor routine process and outcome measurement in practice and develop interventions to increase these and use the data to inform and enhance the quality, safety and delivery of healthcare.</p>	<ul style="list-style-type: none"> <li>• A systematic review of the facilitators and barriers to routine outcome measurement has been completed</li> <li>• A systematic review investigating how to increase routine outcome measurement use is underway.</li> <li>• A web based platform (<a href="http://www.measuringimpact.org">www.measuringimpact.org</a>) to support clinicians to measure the impact of their practice has been developed.</li> <li>• A web based platform (<a href="http://www.caremeasure.org">www.caremeasure.org</a>) has been designed that can collect anonymised process measure data and provide normative reports of performance</li> </ul>	<ul style="list-style-type: none"> <li>• Improved understanding of the reasons why Routine Process and Outcome Measurement doesn't currently happen at present.</li> <li>• The development of a theory based intervention to improve the routine use of Process and Outcome Measurement in Practice.</li> <li>• NMAHP services will increasingly become data rich and use data to inform and enhance the quality, safety and delivery of healthcare in practice.</li> </ul>